

quickcharge®

CASHLESS PAYMENT FOR THE WORKPLACE

MMHayes®

WELCOME TO MY QUICKCHARGE!

My Quickcharge is a self-service portal that will allow you to manage your Quickcharge account on your Apple or Android device or using the web.

Downloading the My Quickcharge App

My Quickcharge is available for both Android and Apple devices.



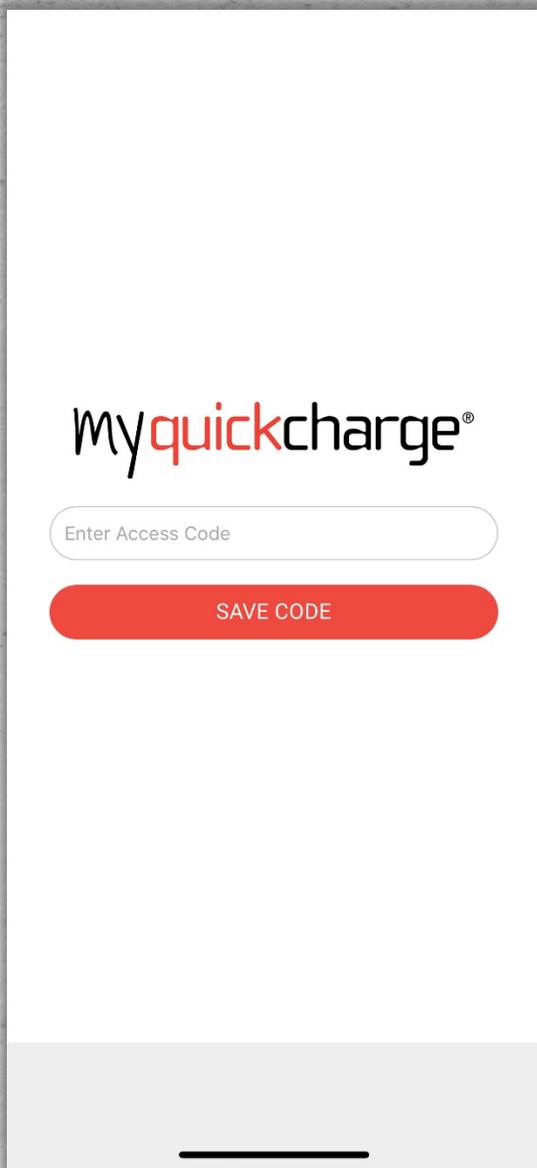
To download My Quickcharge from the Play Store (for Android phones), scan this QR code or visit <https://play.google.com/store/apps/details?id=com.mmhayes.myqc.alpha>



To download My Quickcharge from the App Store (for iPhones), scan this QR code or visit <https://itunes.apple.com/us/app/my-quickcharge/id1059849685?mt=8>

Accessing My Quickcharge via the Web

My Quickcharge can also be accessed using a web browser at <https://useast6050.mmhcloud.com/myqc>



ENTERING THE ACCESS CODE

After downloading and installing the app, you may be prompted to enter an access code.

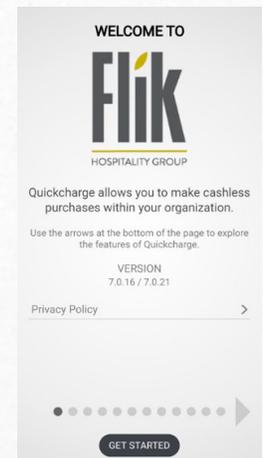
- CHAF350

To connect to your Quickcharge account, you will need to enter the access code that has been provided by your organization.

Once you have entered the access code, you will not need to do this again unless you need to connect to a separate Quickcharge system

WELCOME TOUR

You will then see a “tour” that will introduce the features of the app. Swipe or use the arrow buttons to scroll through the tour, and click “Get Started” when you are ready to continue.



LOGGING IN

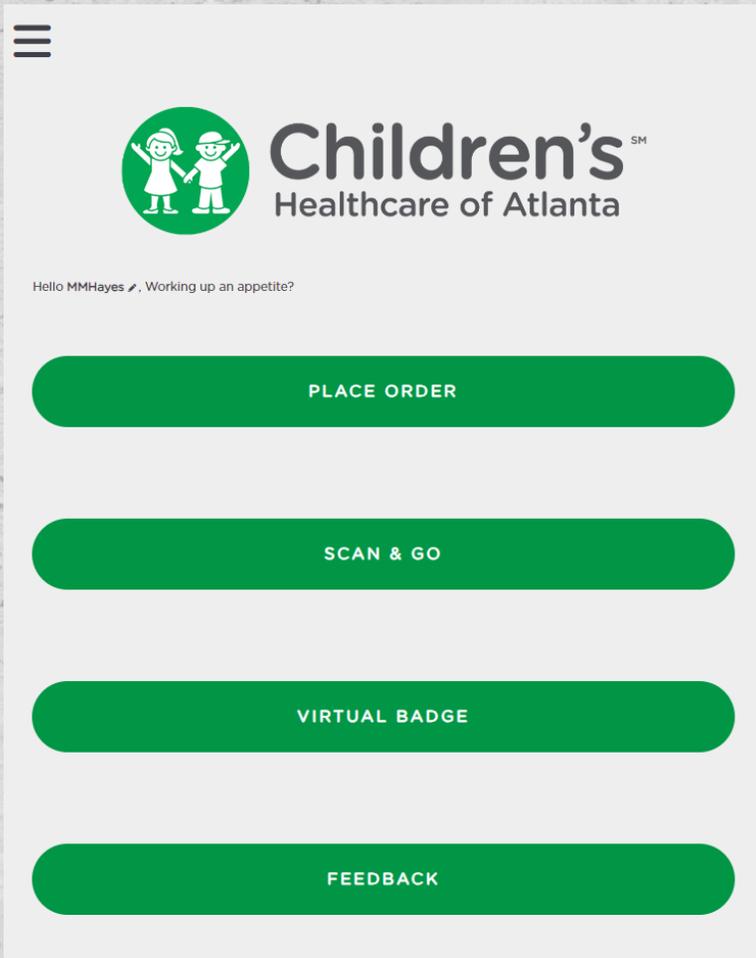
After entering the access code and viewing the tour, the login screen will be displayed. Select Login with Single Sign On if you are an employee with Children's to proceed with your Children's credentials, or select Login with Quickcharge Authentication if you are an outside employee.



Children'sSM
Healthcare of Atlanta

LOGIN WITH SINGLE SIGN ON

LOGIN WITH QUICKCHARGE AUTHENTICATION



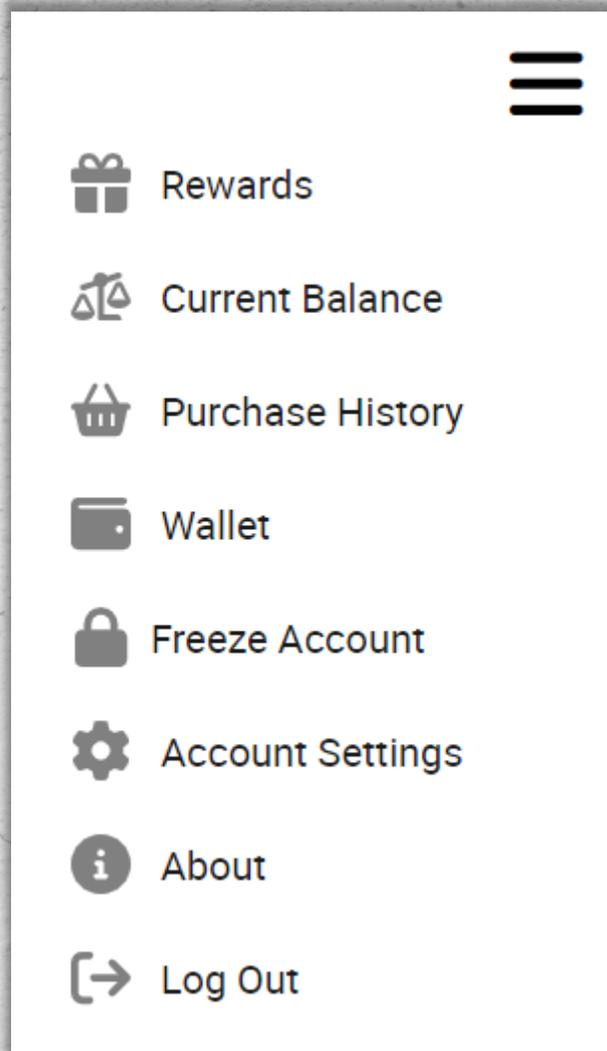
MAIN MENU

From the main menu, you can access all of the functions of My Quickcharge. Depending on your organization's setup, some options may not appear. Only the most important options will be displayed on the main screen, the rest are hidden in the sub menu in the top right corner.

- Select Place Order to access the different stores for ordering ahead.
- Select Scan & Go to use your phone to scan and pay for items vs. using the self-checkouts in the café.
- Select Virtual Badge to use your phone to pay at the checkout or earn rewards points for your transaction at the Coffee Bar.
- Select Feedback to leave a review on your overall experience.

SUB MENU

From the sub menu, you can access all of the functions of My Quickcharge. Depending on your organization's setup, some options may not appear.



- If your organization offers Rewards, select this option to view your points and available rewards.
- Select Current Balance to view the amount(s) you have spent during the current pay period.
- Select Purchase History for a detailed list of your Quickcharge transactions.
- If you are using Pay as you Go, select Wallet to add a payment method to be saved on your account.
- Select Freeze Account if you have lost your badge and need to temporarily disable your account.
- Select About to review the introduction to the app.
- Select Log Out to log out of your account.



ONLINE ORDERING

If your organization allows desktop and mobile ordering, the Online Ordering screen will allow you to browse the menus of available restaurants and stores and place an order for pickup or delivery.

Select a store to view available items and select an individual item to add it to your order.

Once you are finished shopping, tap the Check Out button to review your order before placing.

A screenshot of the 'ORDER DETAILS' screen in a mobile application. The screen has a green header with a back arrow and the title 'ORDER DETAILS'. Below the header, there are fields for 'Phone Type' (a dropdown menu with 'Mobile (order status updates)' selected) and 'Phone Number *' (a text input field). Below these is a note '(Message and Data rates may apply)' and a 'Comments: (Optional)' text area. The 'Your Order Information' section shows 'Store: Coffee Shop'. Below this is a table listing the order items:

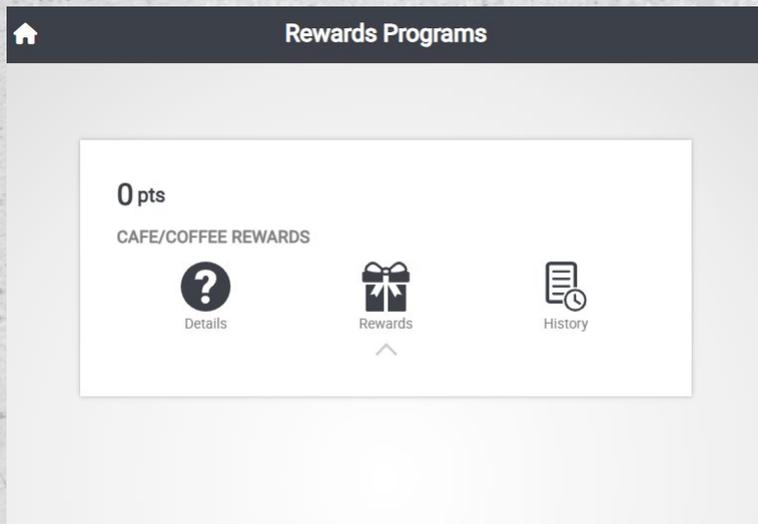
ORDER:	
Bottled Water	\$1.00
SUBTOTAL:	\$1.00
Tax	\$0.10
ORDER TOTAL:	\$1.10
PAYMENT SUMMARY:	
Quickcharge	\$1.10

At the bottom of the screen is a green button labeled 'CHECKOUT \$1.10'.

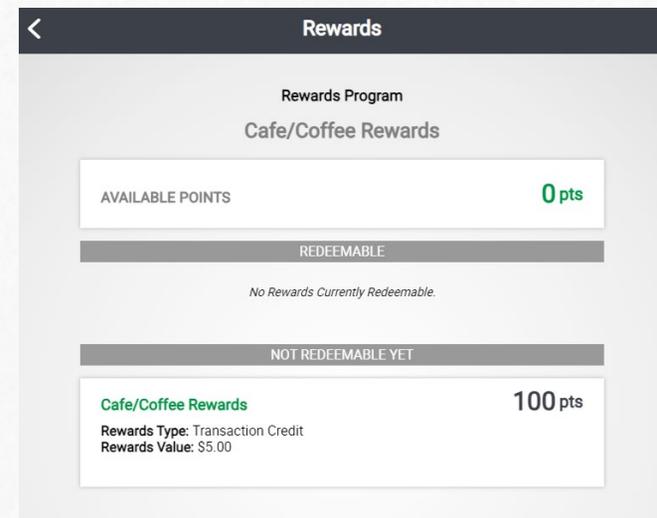
REWARDS

Your organization may allow you to earn points based on your purchases and redeem those points for various rewards.

If multiple programs are available, tap each tile to view the options for that program.



- Select the Details icon to view a description of the program.
- Select the Rewards icon to view available rewards.
- Select the History icon to see a record of your points earned and spent. Tap the receipt icon next to each purchase to view the full receipt.

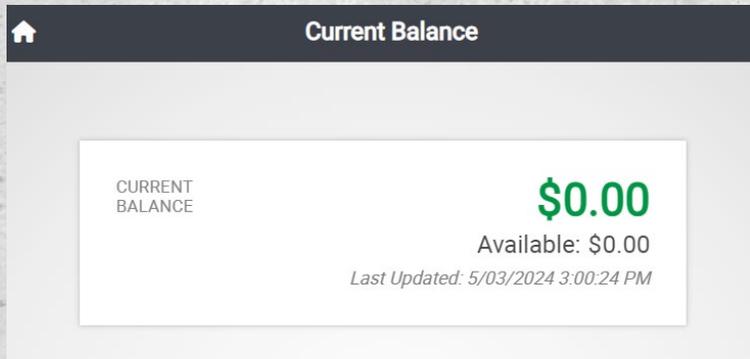


CURRENT BALANCE

On the Current Balance screen, you can view the amount(s) you have spent using Quickcharge during the current pay period.

The large amount at the top of the page is your total current balance. This is the total amount you have spent using Quickcharge during the current pay period.

The additional tiles show your balances and available amounts for individual venues or groups of venues. For groups of venues, you can tap the tile to view balances for individual stores.



Purchases		?
5/03/2024 2:59 PM	ID: 0	
☹ Cafeteria		-\$181.00
5/03/2024 2:29 PM	ID: 0	
☹ Cafeteria		\$2.85
5/03/2024 2:29 PM	ID: 0	
☹ POS Anywhere		\$13.25
9/14/2023 2:37 PM	ID: 108413	
☹ Cafeteria 		\$14.51

PURCHASE HISTORY

On the Purchase History screen, you can view a list of the individual purchases you have made using Quickcharge.

For each purchase, you will see the date and time of the transaction, the store at which the purchase was made, and the total cost of the purchase.

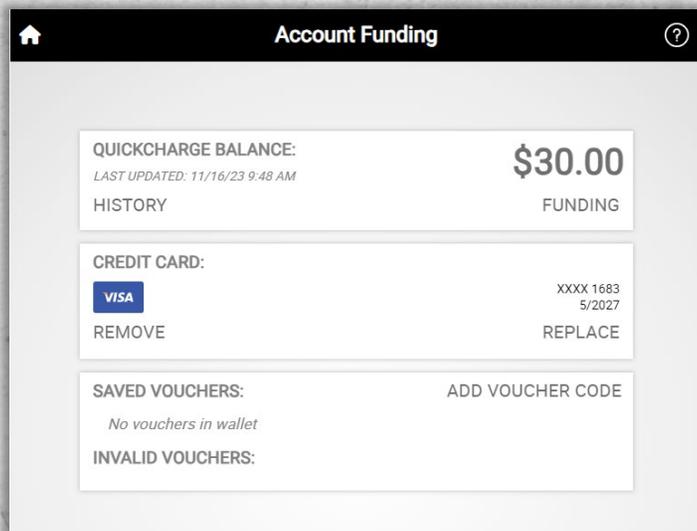
If a receipt icon appears next to the purchase, tap it to view the full receipt for the transaction.

Receipt	
Plaza Cafe Lunch	
Order Number: 15	
Pickup on 3/15 at 12:14 PM	
03/15/2022	12:14:00 PM
Cashier: My Quickcharge	TID: 35
SALE: 2376114	
1 Plaza Cafe Market Shelves Near Mighty Brew	\$0.00
\$0.00 each	
1 Personal Gluten Free Pizza	\$11.25
\$11.25 each	
Spinach	
Merchandise Subtotal:	\$11.25
Connecticut	\$0.83
TOTAL: \$12.08	
quickcharge tendered: \$12.08	
Cmt. TEST ORDER	
Change due: \$0.00	
Number of Items Sold: 2	
----- CUSTOMER COPY -----	

WALLET

If you are using Pay as you Go, you can add a payment method here to be saved to your account for future purchases.

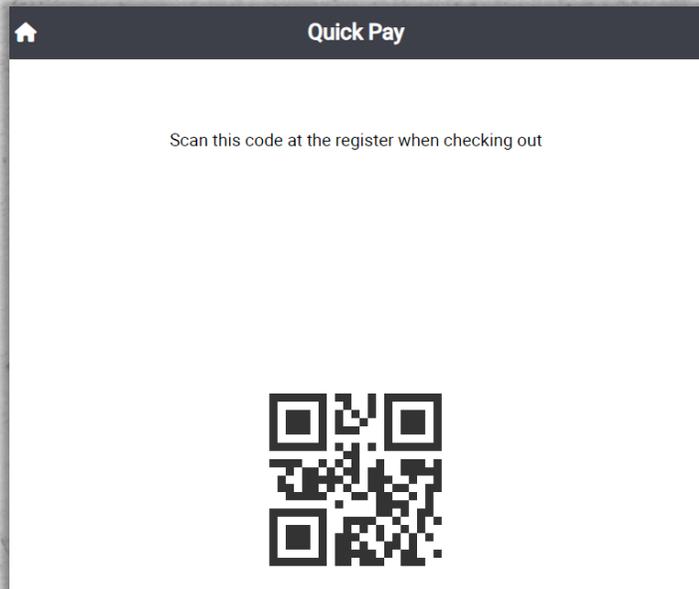
Upon adding a card, you will be redirected to a secure Freedompay portal to add your payment method, then redirected back to MyQuickcharge upon completion.



VIRTUAL BADGE

If your organization allows, you can use the My Quickcharge app to pay at the checkout.

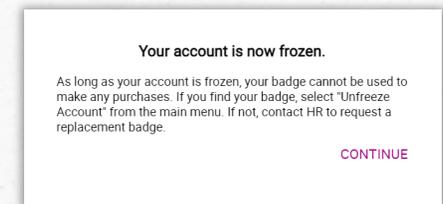
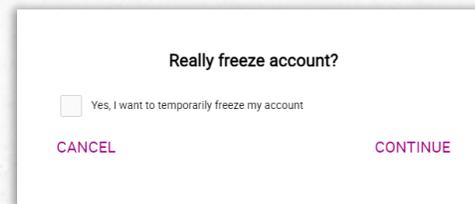
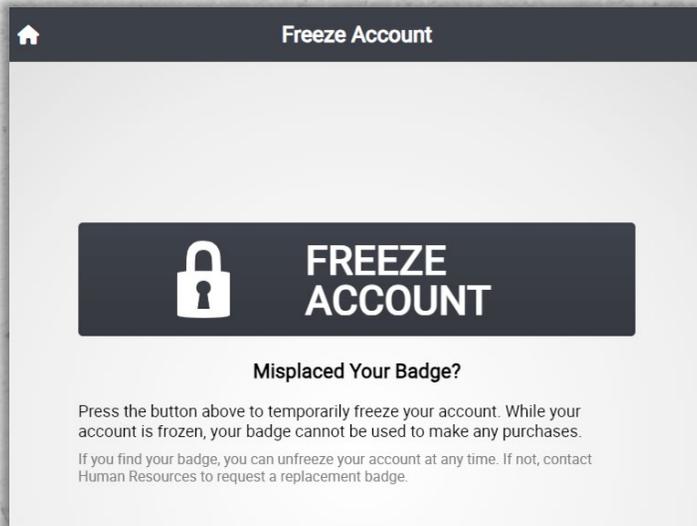
When you are ready to pay, access the Virtual Badge screen to display a QR code that can be scanned. Simply hold this QR code in front of the scanner.



FREEZE ACCOUNT

If you misplace your badge, you can use the Freeze Account screen to temporarily disable your badge. While your account is frozen, your badge will not be able to make any purchases.

If you need to freeze your account, simply tap the large Freeze Account button. You will be asked to confirm your choice before your account is frozen.



Once your account has been frozen, an Unfreeze Account option will appear on the main menu. Select this option at any time to unfreeze your account using a similar process.

